



Quad InfoTech Inc.

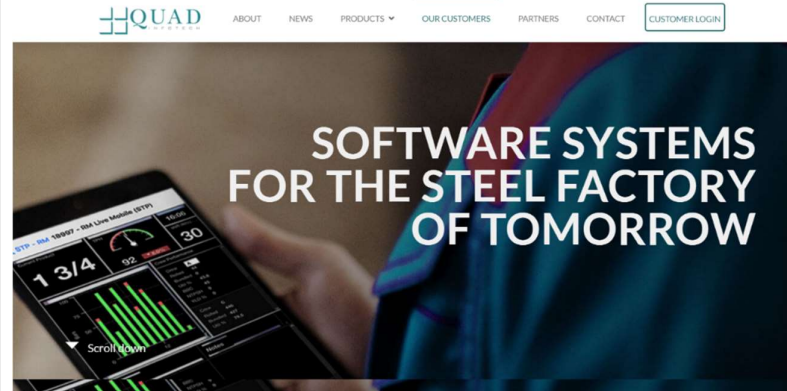
Self-Service Portal Guide

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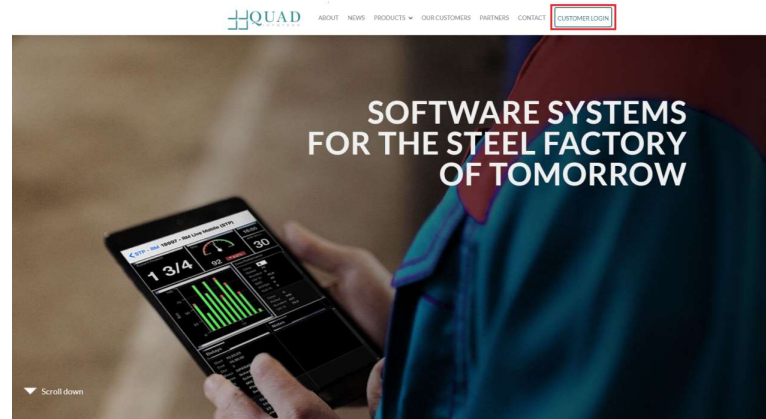
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Logging in

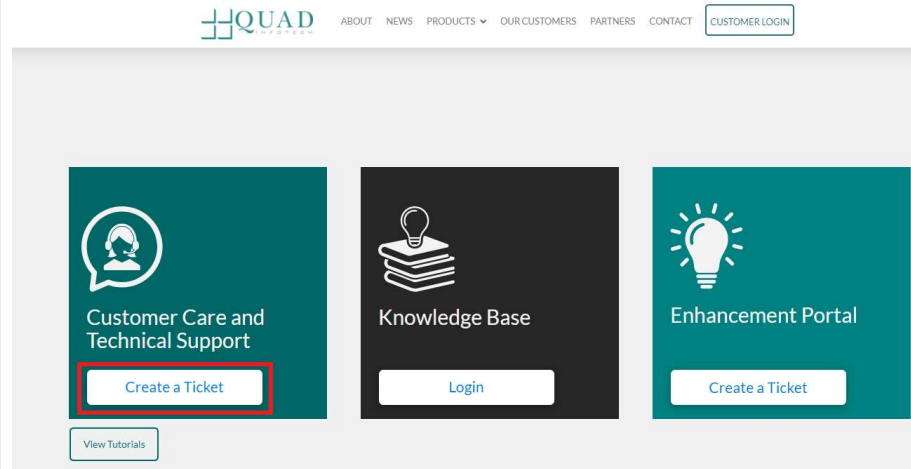
Step 1: Go to the Quad Infotech Website (quadinfotech.com).



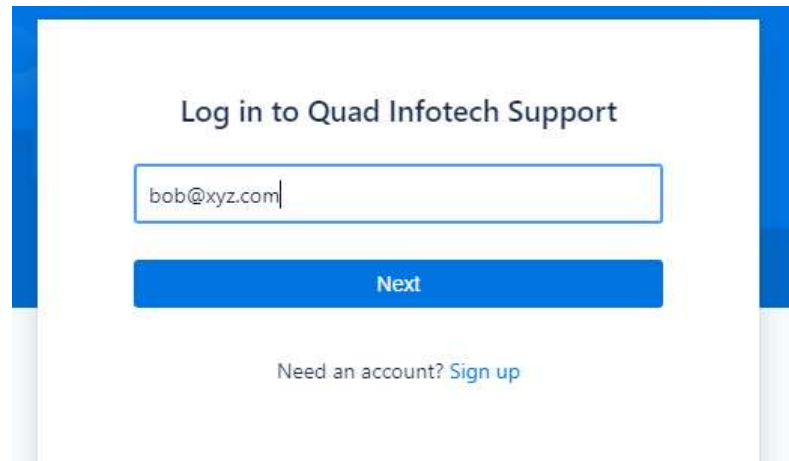
Step 2: Select Customer Login on the top right side of the screen.



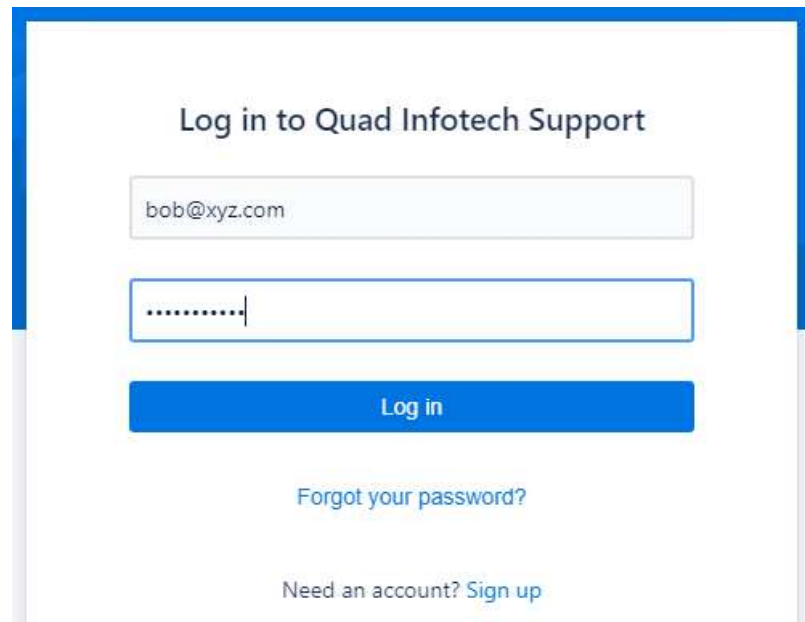
Step 3: Select "Create a Ticket"



Step 4: Enter the email address that you registered and click Next



Step 5: Enter the password you created and click Log In

A screenshot of the login page for Quad Infotech Support. The page has a white background with a blue border. At the top, it says "Log in to Quad Infotech Support". Below that is a text input field containing "bob@xyz.com". Underneath is a password input field with a masked password ".....". A blue "Log in" button is centered below the fields. At the bottom, there are two links: "Forgot your password?" and "Need an account? Sign up".

Log in to Quad Infotech Support

bob@xyz.com

.....

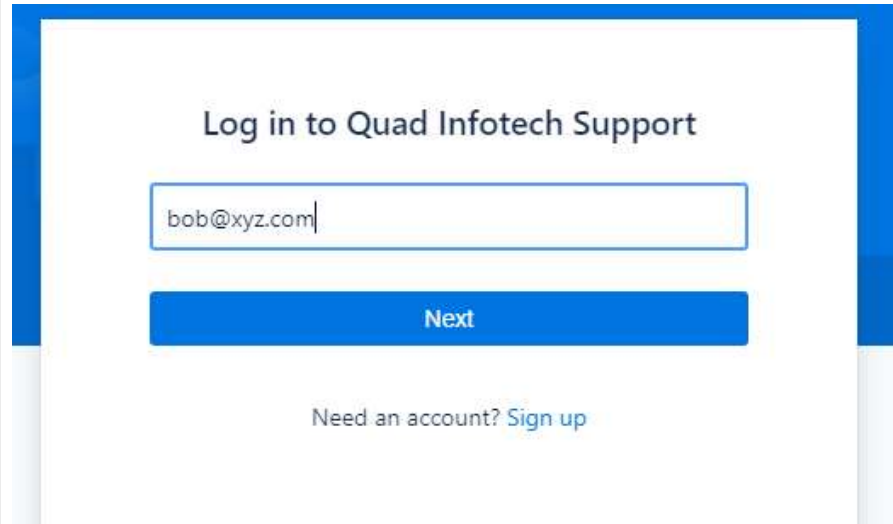
Log in

[Forgot your password?](#)

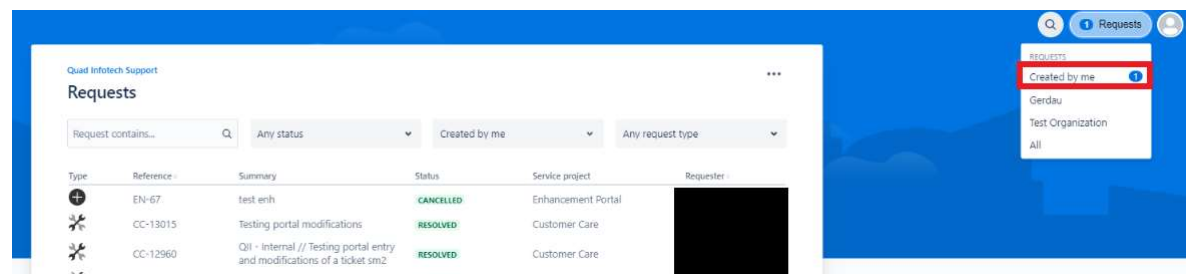
Need an account? [Sign up](#)

Viewing A Ticket

Step 1: Log in our Self-Service Portal



Step 2: Select Requests - "Created by me" on the top right corner of the screen.







Step 3: Select the ticket that you would like more detail on.

Quad Infotech Support

Requests

Request contains... Q Any status Any request type Created by me

Type	Reference	Summary	Status	Service project	Requester
	EN-67	test enh	CANCELLED	Enhancement Portal	
	CC-13015	Testing portal modifications	RESOLVED	Customer Care	
	CC-12960	Qil - Internal // Testing portal entry and modifications of a ticket sm2	RESOLVED	Customer Care	
	CC-12844	Test status updates	RESOLVED	Customer Care	